PATCHBOX

COMPANY INTRODUCTION

Valid from:

February 1st, 2026

www.patchbox.com

Our Mission. Simplify IT.

Our Mission

PATCHBOX was founded in 2015 with the goal to simplify and accelerate the everyday life of network infrastructure management. Inventor & Co-Founder Alexander Geng worked as an IT Technician and knows the problems in the industry and their consequences. That's why he developed a cable management system to keep network racks clean and organized, no matter your network infrastructure challenges and disruptions. Our mission clearly is to become the new standard in network cable management. With our patented and awarded retractable cable management system, we make installation, maintenance, and troubleshooting up to ten times faster - making your ICT infrastructure more reliable, efficient and cost-saving. As PATCHBOX we have won multiple awards for our innovative products and we are proud to have revolutionized the IT of many big brands like McDonald's, Amazon, Microsoft, Hilton Hotels, Walt Disney Parks and Resorts, and many more.

2015
PATCHBOX is founded

2016
First PATCHBOX went into series production

2017
Cabling Installation & Maintenance Gold Award

2018
Release of the Setup.exe

2019
New headquarters in Vienna

2020
Cabling Installation & Maintenance Platinum Award

2021
20.000th customer

2022
CNB Capital invests in PATCHBOX

2023
Launch of shop.patchbox.com

2024
Release of Patchcatch Solo

2025
Release of patchbox.one

patchbox.one

The PATCHBOX is the state-of-the-art network cable management system that replaces conventional patch cords and vertical and horizontal cable management. By retracting network cable overlength, it always provides the exact length of networking cables required. Creating benefits by accelerating rack maintenance and reducing downtime to a minimum. Building an efficient and sustainable IT working environment by preventing tangled network cables. With our 10-year-warranty your investment is protected.

Available as: Cat.6a (STP / UTP) and Fiber Optic (OS2 / OM4)
Cable lengths: 0.8m covers 8RU, 1.8m covers 30RU and 2.5m covers 46RU

Get more Information

The benefits

Cost-reducing

Installation, maintenance and troubleshooting are up to 8x faster with the PATCHBOX - this saves tremendous labor costs and shortens expensive downtimes. According to a study by Gartner, one minute of IT downtime costs an average of 5.600$ - with PATCHBOX you can cut these costs.

Power over Ethernet

Our PATCHBOX is available with Cat.6a (UTP & STP) as well as fiber optic cables (OS2 & OM4 with LC-LC & LC-SC connectors) that are tested (ISO/IEC 11801 Ea Class and ANSI/EIA/TIA-568 Cat 6A Channel standards). Our Cat.6a cables are capable of PoE and for our fiber optic cables, we use fibers from Corning, which are among the best and most bend-insensitive on the market.

Space-saving

Since no conventional cable management is required, the PATCHBOX allows up to 50% more rack space.

Long-term solution

The PATCHBOX helps you to keep your network rack clean and organized - in the long term. Thanks to the retractable cable mechanism, cablesremain tidy and organized, simplifying and speeding up your work processes.

Better for your hardware

Since flat cables are lighter and locked with the included cable stopper, there is significantly less weight and tension on patched ports. The flat cables take up less space, which, together with the saved rack units, leads to better airflow in the rack.

10-year warranty

The PATCHBOX comes with a ten-year manufacturer's warranty, which also applies to the cables.

... and many more!

Setup.exe

The Setup.exe drastically reduces the time it takes to install rack equipment by replacing a second pair of hands – and saves your back from a lifetime of strain, a common issue among IT technicians. The Setup.exe is the ultimate rack installation tool. It supports up to 50kg, lets you mouant hardware on one side and safely hold your laptop on the other. It installs in seconds – no tools required.
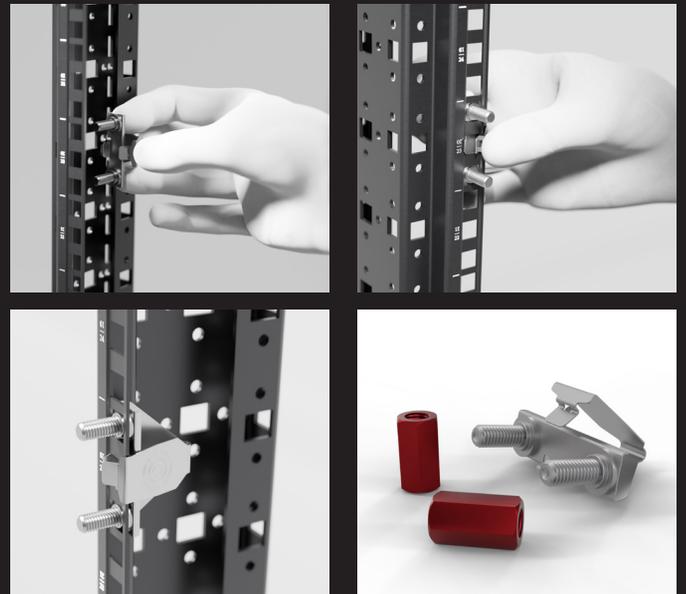
Get more Information

/dev/mount

With the /dev/mount, rack installations are up to 3x faster – and you won't need a single tool. Say goodbye to bloody or sore fingers caused by traditional cage nuts. Replace your cage nuts with our award-winning /dev/mount. Component installation and removal have never been easier – or faster. No tools. No pain.
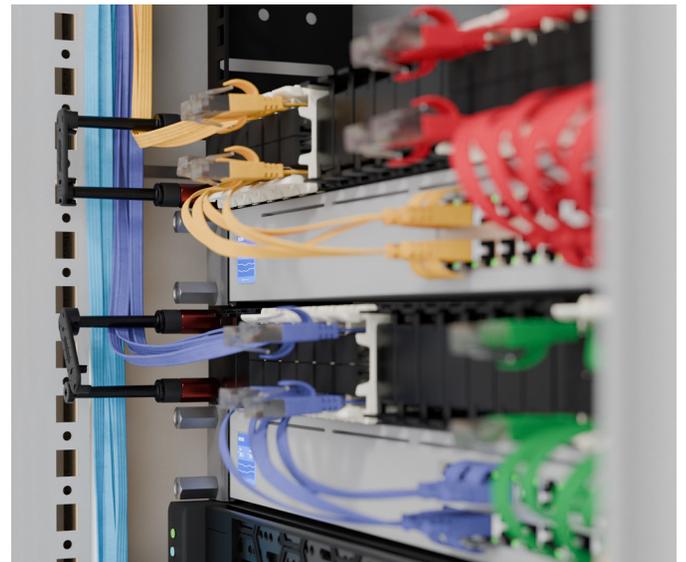
Get more Information

Patchcatch Solo

The Patchcatch Solo is a 0RU Cable Management Tool that lets you fasten devices and manage cables in your rack effortlessly – doing the job of 48 cage nut screws and 12 cable managers per 24-pack – allowing you to use up to 50% more rack space. Designed for server cabinets with limited space around the 19" rails, it organizes cables at the rack's front without wasting a rack unit. The Patchcatch Solo is compatible with M6 cage nuts, our /dev/mount, and our Mounting Rails.

Get more Information

Business Profile

General Information

Name	PATCHBOX GmbH
Address	Handelskai 94-96/271 1200 Vienna Austria
Telephone Number	+43 1 99 719 60
Email	mail@patchbox.com - general questions marketing@patchbox.com - our marketing & ecommerce department po@patchbox.com - for purchase orders shipping@patchbox.com - regarding shipments
VAT Number	ATU69285917
VAT Number Hungary	HU30372023
Company Regsitration Number	FN427923z
EORI Number	ATEOS1000069146

Banking Information

Bank Name	Erste Bank der oesterreichischen Sparkassen AG
Bank Address	Am Belvedere 1 1100 Vienna Austria
Name on Bank Account	PATCHBOX GmbH
IBAN	AT21 2011 1826 5096 7005
BIC	GIBAATWWXXX
Legal Venue	Handelsgericht Wien, Wirtschaftskammer Wien
Payment Terms	14 days NET - in case of successful financial check by Coface
Remittance Email	invoice@patchbox.com

Production Information

Assembly	Novoplast
Assembly & Production Site	Hungary
Warehouse	Hungary
Delivery Time	Depends on the destination *(see Shipping Lead Time)*
Tax conditions	For deliveries within Hungary, local country taxes will apply. For deliveries outside of Hungary, the purchase is tax-exempt.
Certifications of Assembly Partner	ISO 9001:2015* ISO 14001:2015*
Production /dev/mount	Germany
Production Setup.exe	China
Production Accessoires	Hungary
Production Patchcatch Solo	China
LUCID Number	DE4963395572628

* copy of the current certificate needs to be attached

Logistic Information

Logistic Partners	Packages/Boxes: UPS, DHL, FedEx Pallets: Kühne + Nagel, DB Schenker, Dachser Please note that this information is not binding. We will continue to work on good solutions and always check the price/performance ratio. The choice of logistics partner may therefore change from time to time.
Incoterms	DAP All orders within the EU and the UK are shipped under the DAP (Delivered at Place) Incoterm and will be partially charged on the customer invoice, unless otherwise agreed. Incoterm DAP means while we cover the shipping costs to your destination, import duties, taxes, and any additional fees required by your local customs authority are not included in our shipping costs and will be the recipient's responsibility. All other countries are shipped based on individual agreements; if no agreement is in place, shipments are made under Ex Works (EXW).
Incoterm Location	Deliveries to your warehouse.
Delivery	Deliveries are made in boxes/packages or on pallets, with weights between 3 and 25 kg. If the shipment is heavier than 100 kg, we pack the goods on pallets. If pallet deliveries are not possible, please inform us in advance. • 1x DD, 60x80 cm • 1x EU, 120x80 cm height of each pallet depends on the order
Shipping Lead Time	Depends of the destination. Please note that EDD (Estimated Delivery Date) does not include assembly time, which is normally 2-10 working days. If express delivery are requested, there are additional costs that will have to be paid by the customer.
HS - Codes	PATCHBOX System UTP & STP: 854442 Cassettes UTP & STP: 854442 PATCHBOX Systems Fiber Optic: 854470 Cassettes Fiber Optic: 854470 Frame: 853890 Patchcatch: 392690 Blind Panels: 392690 /dev/mount: 731819 Setup.exe: 820559 Patchcatch Solo: 731819 ID Labels: 482110

Return Merchandise Authorization (RMA) Responsible

Vadim Kushkunov
Supply Chain Management
shipping@patchbox.com

Certificates, Policies & Awards

Cat.6a Cables	ISO/IEC 11801 Channel Class Ea ANSI/EIA/TIA-568 Cat 6A Channel
Fiber Optic Cables	ISO/IEC 11801-1:2017 ANSI/TIA-568-D.3 standard
RoHS compliant	yes
WEEE-Reg.-Nr.	DE 79981325
Modern Slavery policy	yes*
EU Compliance	yes*
Australia & New Zealand Compliance	STP patch cords are compliant with AS/CA S008:2010 A1:2014
Awards	Born Global Champion Gold Cabling Installation & Maintenance Awards 2017 / Setup.exe Platin Cabling Installation & Maintenance Awards 2020 / PATCHBOX Platin Cabling Installation & Maintenance Awards 2023 / /dev/mount
Compliances	CE - Common Era RCM - Regulatory Compliance Mark

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Company Information

Founded	2015
Founded in Country	Austria
Founder & Product Designer	Alexander Geng
Founder & Chief Financial Officer	Josef Hofstätter
Chief Executive Officer	Dieter Poller
Business Type / Business Model	Limited Liability Company (LLC)
Annual Sales	10. - 20. Mio. €
Number of Employees	19 European Union 2 USA

Marketing Information

Product Information	Recommended import method: Icecat. If needed, we can also provide Excel or CSV files for import.
Marketing Materials (all Marketing ressources)	https://patchbox.com/partner-portal/

Partner Point of Contact

Ben Miller
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Customer Support

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PATCHBOX

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